Phone Message:

Dear valued customers

Thank you for contacting Illinois License Services,

To assist in the preventing the spread of the coronavirus epidemic,

Our office will be closed the afternoon of Saturday the 21st of March, 2020 to the 7th, of April, 2020 otherwise, as directed by officials.

We will be remotely corresponding to your emails, and providing limited assistance as we can.

We pray for your safety, the safety of our employees and the others,

Please visit our website at <u>www.illinoislicenseservices.com</u> for additional information and updates.

COVID-19 updates

Dear Valued Customers

For your safety, the safety of our employees and ours, and

As we all heard, government ordered everyone to stay home unless for necessities,

Our office will take the following measures to help prevent the spread of the CORONAVIRUS

(Our office)

- will be closed the afternoon of Saturday the 21st. of March 2020 to the 6th of April, 2020 otherwise as permitted by officials.
- We will remotely monitor our emails and try to answer and assist everyone to the best of our ability
- Our website will be updated to the best of our ability to update you with new available information
- Our General email for information and inquiries: <u>info@ils.one</u>
- Moe's Email: Modeh@illinoislicenseservices.com
- Emad's Email: eodeh@illinoislicenseservices.com

(License Plate Renewals)

• The Secretary of State office has been completely shut-down till the 6th of April, 2020 or till further notice

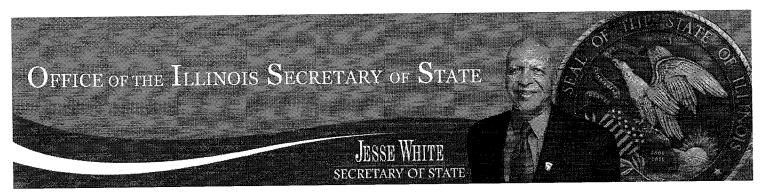
- 30-day Extension starting from April 1st, 2020 has been given to all renewable apportionment License Plates applicants, (IRP License) with valid 2020 IRP Cab Cards.
- Valid permit which expires or expired during shut-down period will also be extended.
- New Applicant are not to operate without license plates and valid Cab cards.
- Law enforcements will be looking for fraudulent permits and/or Cab Cards.

(IRS, United State Treasury)

- A 90-day extension to pay was given by IRS office to individual tax balance due (till July 15th, 2020) without penalties and interest.
- As of Now, we have no information from the IRS office regarding different and new filing dates due to the coronavirus epidemic.
- We will file for an extension to file personal tax, to all of our clients whom we filed their personal tax returns last year. And any new request we receive in a timely manner.



Office of the Secretary of State Jesse White



Search Cyberdriveillinois.com

All Illinois Secretary of State offices and Driver Service facilities are CLOSED to the public through April 7, 2020, due to the Covid-19 outbreak.

Expiration dates for driver's licenses, identification (ID) cards, vehicle registrations and other transactions and document filings will be extended for the duration of the disaster proclaimed by Governor Pritzker and 30 days after the disaster ends. View the <u>media release</u> and <u>FAQs</u>.

Online Services

Address Change

Apply for Title and Registration

Articles of Incorporation

Benefit Access Refund

CDL Appointment

Driver's Education Course Completion Check

License Plates Renewal

License Plate Replacement Program

Lobbyist Activities

Mandatory Insurance Verification

Mileage Reporting

Pick-a-Plate





For Immediate Release:

March 20, 2020

Jesse White Extends Office Closures, Including Driver Services Facilities, Through April 7

Many online services remain available

Illinois Secretary of State Jesse White is announcing that all offices, including Driver Services facilities statewide, will extend their closures to the public through April 7, 2020 due to Governor Pritzker's "Stay at Home" proclamation issued today.

Expiration dates for driver's licenses, identification (ID) cards, vehicle registrations and other transactions and document filings will be extended for the duration of the disaster proclaimed by Governor Pritzker and 30 days after the disaster ends.

"I applaud Governor JB Pritzker for his extraordinary leadership during this difficult and unprecedented time in our state's history," said White. "Working together, we can help prevent the spread of the COVID-19 virus."

White is reminding residents that many transactions with the Secretary of State's office may be conducted online at www.cyberdriveillinois.com. Customers are encouraged to take advantage of these online services, some of which include:

- obtaining a duplicate driver's license or ID card;
- renewing a vehicle registration;
- obtaining a driver record abstract;
- renewing a standard driver's license with the Safe Driver Renewal program;
- filing Business Services documents, such as incorporations and annual reports;
- customers with issues involving administrative hearings may contact 312-793-3722 or 217-782-

White stressed that the office will continue to monitor the COVID-19 pandemic. Expert advice, news and events involving the virus will continue to influence the reopening date of offices and the Driver Services facilities.

"We will do everything we can to help protect the health and safety of our residents," said White. "This will, and must, be the guiding principle of our decision making."

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